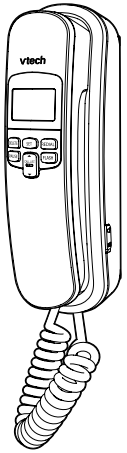
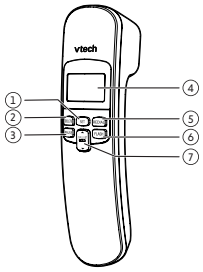
VTC50

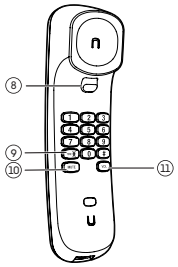


User's manual

Important safety instructions

Overview - handset and base stand





Handset overview

1 **SET**
- Display the menu.
- Confirm selection or entry.

2 **DELETE**
While reviewing the call list, delete the displayed entry; or press and hold to delete all call list entries.

3 **PAUSE**
Insert a dialing pause.

4 **LCD display**

5 **REDIAL**
Dial the last dialed number.

6 **FLASH**
- Access services offered by your telephone service provider, such as call forwarding, call waiting, etc. Contact your telephone service provider for details.
- When reviewing call list, press to return to idle.

7 **▲ CALL LIST**
- Review the received call list.
- While in a menu, press to scroll up.
- When changing setting, press to increase the value.

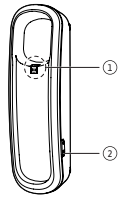
▼
- Review the missed call list.
- While in a menu, press to scroll down.
- When changing setting, press to decrease the value.

8 **Switch hook**
When held down, the telephone is in idle mode.

9 **TONE ✳**
Press to temporarily switch from pause dialing to tone dialing.

10 **MUTE**
When on a call, press and hold to mute the microphone.

11 **VOL**
Adjust the listening volume.



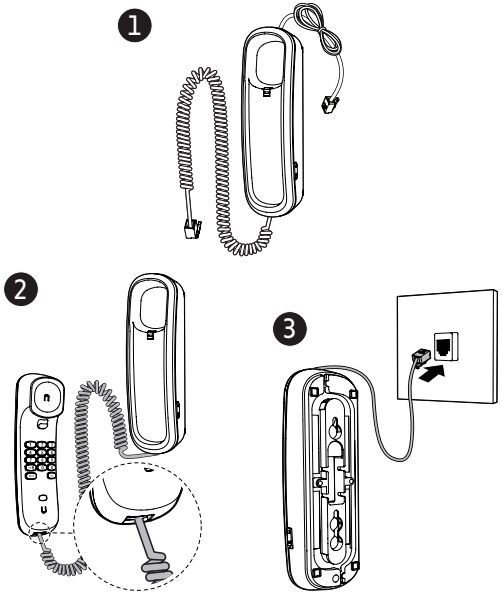
Base stand overview

1 **Switch tab**

2 **Ringer switch**
Switch ringer on or off.

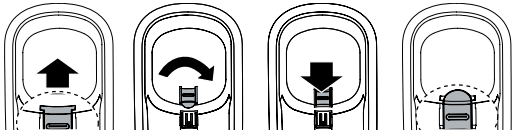
Telephone installation

Your telephone is ready for desktop use. Alternatively, you can mount your telephone on a wall.



Mount the telephone on the wall (optional)

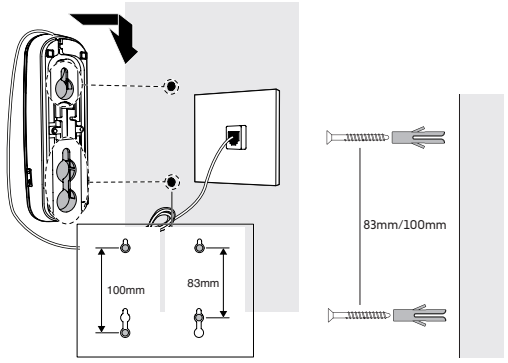
1 Pull out the handset switch tab and reverse the tab as shown. The protruding edge of the handset switch tab holds the corded handset in place when the telephone is mounted on the wall.



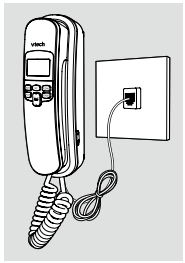
2 **⚠ CAUTION**

Do not drill on the wall unless:
- The wall can support the weight of the telephone.
- There are no wirings or plumbings hidden on the wall.
- The telephone line cord can reach the telephone socket from the mounting position.

1. Use a pencil to mark two holes on the wall in parallel.

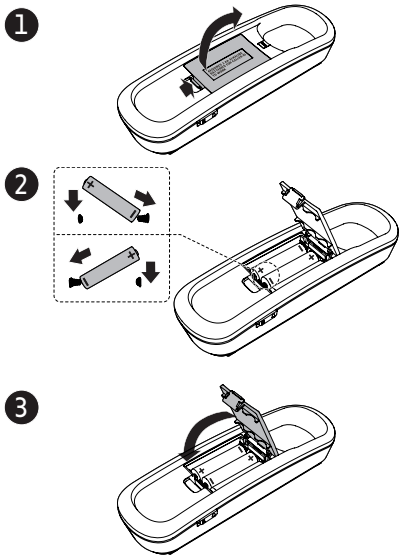


2. Drill two holes in the wall either 100mm or 83mm apart.
3. Insert the screws (not included) into the holes and tighten the screws until only 1/4 inch of the screws are exposed.
4. Align and mount the telephone to the screws.



Batteries-operated features

Insert 3 AA alkaline batteries (purchased separately) for using below features.
- Handset LCD display
- Caller ID display



Settings

Date & time

If you have subscribed to the caller ID service from your telephone service provider, the telephone automatically update the date and time when the first call comes. However, you will need to update the year.

To update the date, time and year manually:

1. With the handset on hook, press **SET**. **SET 1 DATE** displays on the screen. Press **SET** again.
2. When the year flashes, press ▲ or ▼ to set the year. Then, press **SET**.
3. When the month flashes, press ▲ or ▼ to set the month. Then, press **SET**.
4. When the day flashes, press ▲ or ▼ to set the day. Then, press **SET**.
5. When the first digit of the hour flashes, press ▲ or ▼ to set it. Then, press **SET**. Do the same with the second digit.
6. When the first digit of the minute flashes, press ▲ or ▼ to set it. Then, press **SET**. Do the same with the second digit.

Note

- The second row displays the seven days of the week.

Regional code

The **SET 2 CODE** function must not be used in Europe, otherwise dialing problems may occur.

Access L.DIST

The **SET 3 CODE** function must not be used in Europe, otherwise dialing problems may occur.

Contrast

There are 5 levels available for the screen contrast. Default value: **LCD 3**.

To change the contrast:

1. With the handset on hook, press **SET**.
2. Press ▲ or ▼ until **SET 4 LCD** displays on the screen. Then, press **SET**.
3. Press ▲ or ▼ to select the desired contrast, from **LCD 1** (lowest contrast) to **LCD 5** (highest contrast). Then, press the **SET** to confirm.

Note

- This function can be very useful depending on the installation location (table or wall mounting).

Dialing

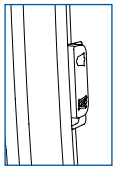
You can configure the type of dialing: **PULSE** (P) and **TONE** (T).

Default value: **TONE**.

1. With the handset on hook, press **SET**.
2. Press ▲ or ▼ to until **SET 5 P_T** displays on the screen. Then, press **SET**.
3. Press ▲ or ▼ to select the desired dialing mode. **TONE** for tone dialing (multifrequency); **PULSE** for pulse dialing (decadic).
4. Press **SET** to confirm.

Set ringer on/off

Slide the ringer switch to 🔔 (on) or 🔕 (off).



Operation

Answer a call / incoming calls

When there is an incoming call, the ringer sounds.

To answer the call, lift the handset.

To end the call, place the handset back to the base.

Make a call

1. Lift the handset.
2. Wait for the dial tone, and then dial the number.
3. When finish calling, place the handset back to the base.

Review the received call list

1. Press ▲ **CALL LIST** to access the list of incoming calls.
2. Press ▲ or ▼ to review the list of received calls.

To delete a number in the call list:

- Press ▲ or ▼ to highlight the number and then press **DELETE**.

To delete all numbers in the call list:

- Press ▲ or ▼ to highlight the number, and then press and hold **DELETE** for 3 seconds.
- When the list is empty, the screen displays **---END---**.

Dial a call from the received call list

1. Press ▲ **CALL LIST** to access the list of incoming calls.
2. Press ▲ or ▼ to highlight the desired number.
3. Lift the handset to dial the number.

Review the missed call list

1. Press ▼ to access the list of missed calls.
2. Press ▲ or ▼ to review the list of missed calls.

To delete a number in the missed call list:

- Press ▲ or ▼ to highlight the number and then press **DELETE**.

To delete all numbers in the missed call list:

- Press ▲ or ▼ to highlight the number, and then press and hold **DELETE** for 3 seconds.
- When the list is empty, the screen displays **---END---**.

Note

- When a new or missed call is received and answered for the second time, the call is automatically moved to the received call list and removed from the missed call list.

Dial a call from the missed call list

1. Press ▼ to access the list of missed calls.
2. Press ▲ or ▼ to highlight the desired number.
3. Lift the handset to dial the number.

Redial the last number

1. Lift the handset.
2. Press **REDIAL** to dial the last dialed number.
3. When finish calling, place the handset back to the base.

Flash

The **FLASH** key allows you to access various services offered by your telephone service provider or switchboard, such as call forwarding, call waiting, answering machine, etc. Contact your telephone service provider for details.

- Press **FLASH** each time you need to send this message to the line, according to your telephone service provider's instructions.

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below.

When the handset is lifted up, there is no sound.

- Check the handset cord connections at both ends.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or telephone service. Contact your telephone service provider (charges may apply).

I cannot dial out.

- Try the suggestion above.
- Make sure there is a dial tone before dialing.
- Make sure the telephone is set to the correct dial mode (pulse dialing or tone dialing) for the service in your area.
- Make sure all the telephones connected to the same line are hung up.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).

The telephone does not ring when there is an incoming call.

- Make sure the ringer switch is switched to 🔔 (on).
- Make sure the telephone line cord is plugged in properly.
- Make sure your handset is correctly put on the telephone base.

When ADSL is connected, the sound quality is poor.

- Make sure that you have an ADSL filter connected directly to each outlet used in the house.
- Make sure that the modem and the phone are plugged into the correct filter slot (a separate one for each device).
- The filters may be defective. Replace them and perform another test.

General product care

To keep your telephone working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- Do not expose it to direct sunlight or moisture.
- Avoid dropping the telephone or treating it roughly.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this can damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

Specifications are subject to change without notice.
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